

Connect America Communications, Inc.

TITLE SHEET

KENTUCKY TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for operator-assisted telecommunications services provided by Connect America Communications, Inc., with principal offices at 13333 Blanco Road, Suite 304, San Antonio, Texas 78216, telephone number (210) 492-8200. This tariff applies for services furnished within the state of Kentucky. This tariff is on file with the Public Service Commission of Kentucky, and copies may be inspected, during normal business hours, at the Company's principal place of business. (T)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

SEP 27 1995

PURSUANT TO 807 KAR 5.011.  
SECTION 9 (1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: August 28, 1995

EFFECTIVE: September 27, 1995

ISSUED BY:

Anton J. Bily  
President

Connect America Communications, Inc  
13333 Blanco Road, Suite 304  
San Antonio, Texas 78216

(T)  
(T)

## CHECK SHEET

Sheets of this tariff, as listed below, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SHEET	REVISION	SHEET	REVISION
1	1st	20	Original
2	8th *	20.1	Original
3	Original	20.2	Original
4	Original	20.3	Original
5	Original	20.4	Original
6	Original	20.5	Original
7	Original	20.6	Original
8	Original	20.7	Original
9	Original	20.8	Original
10	Original	20.9	Original
11	Original	21	1st
12	Original	22	7 <sup>th</sup> *
13	Original	22.1	1st
14	Original	23	1 <sup>st</sup>
15	1st	24	1 <sup>st</sup>
16	1st	25	Original
16	Original	26	Original
17	1st	27	Original
18	1st	28	Original
19	1st	29	1 <sup>st</sup>

\* - indicates revision included with this filing.

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MAY 06 2000

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)  
BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

ISSUED: April 6, 2000

EFFECTIVE: May 6, 2000

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KYO0001

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PURSUANT TO 807 KAR 5.011.  
SECTION 9 (1)

ISSUED: June 27, 1994

EFFECTIVE:

BY: [Signature]  
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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C - To signify changed regulation
- D - To signify discontinued rate, regulation or test
- I - To signify increase
- M - To signify the movement of text
- N - To signify new rate and/or new test
- R - To signify reduction
- T - To signify a change in text

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JUL 28 1994  
SECTION 9.11

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BY   
PUBLIC SERVICE COMMISSION MANAGER

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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right hand corner of each page. These numbers are used to determine the most current sheet revision on file with the KPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the KPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - When a tariff filing is made with the KPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk(\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the KPSC.

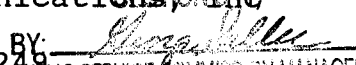
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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Calling Card** - A card assigned by local telephone companies which enables end users to bill telephone calls to their telephone company account.

**Collect Call** - A payment arrangement whereby the called station accepts billing for the call placed over Connect America Communication's service.

**Company** - Unless otherwise indicated, Connect America Communications, Inc. hereinafter referred to as "Connect America."

**Customer** - Denotes any individual, partnership, associate, joint stock company, trust corporation, governmental agency, or any other entity who subscribes to the services subsequently offered in this tariff.

**Customer Calling Card** - The payment arrangement which enables the end user to bill calls to an authorized calling card.

**End User** - An individual who places and/or accepts calls placed over Connect America's services. The end user may or may not be directly responsible for billing of calls, depending upon the payment method selected by the end user.

**Local Exchange Carrier** - A company which furnishes exchange telephone service.

**Operator Assistance Charge** - A fee which may be applied to calls which require the assistance of a Connect America operator. This charge may vary depending upon the payment method selected by the end user.

**Operator Station** - A service arrangement, other than person-to-person, which requires the assistance of a Connect America operator to complete the call.

**Originating Number Billing** - A payment arrangement which allows the end user to bill a call to the calling telephone number.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Payment Method** - The manner in which the end user designates as the means of billing subsequent payment for calls placed over Connect America's service.

**Person-to-Person** - A service arrangement where the end user specifies to the Connect America operator a particular person, department, mobile station, extension, or office to be reached.

**Premises** - The space designated by a customer at its place of business or residence for originating provision of Connect America service, whether for its own communications needs or for the use of its patrons, guests, or employees. In the case of the non-profit sharing group, this term includes space at each sharer's place or places of business, as well as the customer's place of business.

**Special Promotional Offering** - Special discounts or modifications of Connect America's regular service. The Company may, from time to time, offer to its customers such an offering for a particular service. Such offerings may be limited to certain dates, times, and locations.

**Station** - Any location from which long distance calls may be placed or received.

**Third Party Billing** - A payment arrangement which allows the end user to assign billing to a telephone number which is different from the calling or called telephone number.

**Day** - From 8:00 a.m. up to but not including 5:00 p.m., local time Monday through Friday.

**Evening** - From 5:00 p.m. up to but not including 11:00 p.m., local time Sunday through Friday.

**Holidays** - The company's recognized holidays are New Year's Day, Memorial Day, Independence Day, Thanksgiving Day and Christmas. Calls on holidays are rated at the evening rate unless a lower rate would normally apply.

**Night/Weekend** - From 11:00 p.m. up to but not including 8:00 a.m. local time Sunday through Friday, and 8:00 a.m. up to but not including 5:00 p.m. local time Sunday, all day Saturday and Sunday.

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PURSUANT TO 807 KAR 5.011.  
SECTION 9(1)  
PUBLIC SERVICE COMMISSION MANAGER



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**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of Connect America Communications, Inc.**

Connect America's services and facilities are furnished for communications originating at specified points within the state of Kentucky under terms of this tariff.

Connect America Communications, Inc. installs, operates, and maintains the communication services provided hereunder in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Connect America Communications, Inc. network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

Connect America will provide services herein to both end users and customers on a non-discriminatory basis.

**2.2 Limitations**

1. Service is offered subject to the availability of facilities and the provisions of this tariff.
2. Connect America Communications, Inc. reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this tariff.

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KENTUCKY  
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JUL 28 1994

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PURSUANT TO 807 KAR 5.011.

SECTION 9 (1)

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SECTION 2 - RULES AND REGULATIONS

2.2 Limitations (Cont.)

3. All facilities provided under this tariff are directly controlled by Connect America Communications, Inc. and the customer may not transfer or assign the use of the service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
4. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.3 Terms and Conditions

1. Connect America requires its customers to agree to abide at all times by the requirements of Administrative Case No. 330, and all rules of the Public Service Commission of Kentucky promulgated thereunder. Specifically, customers must abide by the following:
  - 1.A. telephones presubscribed to Connect America shall permit end users to access other carriers by means of "800" or "950" access numbers. 10XXX 0+ and 0- access codes shall be unblocked and not intercepted;
  - 1.B. all required consumer information concerning operator services shall be posted on or near the telephone;

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PURSUANT TO 807 KAR 5.011.

SECTION 4.11

BY: [Signature]  
PUBLIC SERVICE COMMISSION CLERK

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**SECTION 2 - RULES AND REGULATIONS****2.3 Terms and Conditions (Cont.)**

2. If Connect America has reason to believe that customer is in violation of the unblocking and interception requirement of Section 2.3.1.A. or the posting requirement of Section 2.3.1.B. above, Connect America shall withhold payment of compensation to customer, including commissions, for any location where such violation is occurring until such time as the customer complies with Section 2.3.1.A and 2.3.1.B. Further, Connect America will immediately discontinue providing services, if, after 20 days notice, the customer fails to comply with either the unblocking and interception requirement of Section 2.3.1.A. or the posting requirement of Section 2.3.1.B.
3. There shall be no end user charge for unanswered calls. Upon receiving adequate notice of billing from an end user for any such call, Connect America will issue a credit to the end user in an amount equal to the charge for the call.

**2.4 Liability**

1. The liability of Connect America for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing service and not caused by the negligence of the customer or of Connect America in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, or defect in transmission occurs.

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SECTION 9 (1)  
PUBLIC SERVICE COMMISSION MANAGER

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SECTION 2 - RULES AND REGULATIONS2.4 Liability (Cont.)

2. Connect America shall be indemnified and held harmless by the customer against claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over Connect America channels, and patent infringement claims arising from combining or connecting Connect America furnished channels with apparatus and system of the customer, and all other claims arising out of any act or omission of the customer in connection with any service provided by Connect America.
3. Connect America is not liable for any act or omission of any other company or companies furnishing a portion or portions of this service.
4. Connect America does not guarantee or make any warranty with respect to any equipment provided by it where such equipment issued in locations containing an atmosphere which is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. The customer indemnifies and holds Connect America harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or persons, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of property whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by maintenance, removal, presence, condition, location or use of such equipment so used.

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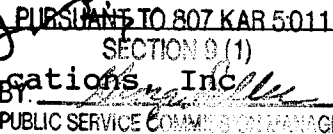
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PURSUANT TO 807 KAR 5011  
SECTION 9(1)  
BY   
PUBLIC SERVICE COMMISSION MANAGER

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SECTION 2 - RULES AND REGULATIONS2.4 Liability (Cont.)

5. The customer indemnifies and holds Connect America harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, condition, location or use as is not the direct result of Connect America's negligence.
6. Connect America is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of services of the attachment of instruments, apparatus, and associated wiring furnished by Connect America on such customer's premises or by the installation or removal thereof, when such defacement or damage is not the result of Connect America's negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of Connect America without written authorization.
7. The customer is responsible for taking all necessary steps for interconnecting his customer-provided terminal equipment or communications systems with Connect America facilities or services. He shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

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OF KENTUCKY  
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ISSUED BY: Anton J. Bily      PURSUANT TO 807 KAR 5.011.  
President      SECTION 9 (1)  
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BY: *[Signature]*  
PUBLIC SERVICE COMMISSION MANAGER

SECTION 2 - RULES AND REGULATIONS2.4 Liability (Cont.)

8. The customer shall ensure that his equipment and/or system is properly interfaced with Connect America facilities or services, that the signals emitted into Connect America's network are of the proper mode, bandwidth, power, and signal level for the intended use of the customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to the other customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct, electrical connection with communications service, Connect America will permit such equipment to be connected with its channels without the use of protective interface devices. If the customer fails to maintain his equipment and/or system properly, with resulting imminent harm to Connect America equipment, personnel, or quality of service to other customers, Connect America may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety, Connect America may, upon written notice, terminate the customer's service.
9. Acceptance of the liability provisions contained in this tariff by the Commission does not constitute its determination that the limitation of liability imposed by the Company should be upheld in a court of law, but the recognition that, as it is the duty of the courts to adjudicate negligence claims and rights to recover damages thereof, so it is the duty of the courts to determine the validity of the exculpatory provisions of this tariff.


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July 28, 1994  
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San Antonio, Texas 78249SECTION 9(1)  
BY   
PUBLIC SERVICE COMMISSION MANAGER

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SECTION 2 - RULES AND REGULATIONS2.5 Interruption of Service

1. Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.4.1 herein. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or is not in wiring or equipment, if any, furnished by the customer and connected to the Company's facilities.
2. For purposes of credit computation, every month shall be considered to have 720 hours.
3. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
4. The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A}{720} \times B$$

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"A" - outage time in hours EFFECTIVE

"B" - total monthly charge for affected  
facility

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SECTION 9(1) JUL 28 1994

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Anton J. Bily  
PresidentBY:   
PUBLIC SERVICE COMMISSION MANAGERConnect America Communications, Inc  
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SECTION 2 - RULES AND REGULATIONS2.6 Use of Service

1. Service furnished by Connect America may be arranged for the use of hotel or motel guests, pay phone users, patrons of businesses and retail establishments, or travelers. Service may also be provided to the Customer for his/her own use. Payment for Connect America's service in such instances is the ultimate responsibility of the end user or called party. For direct dial services, payment is the responsibility of the Customer and the Customer is billed monthly for all use of the service. For operator assisted services, payment arrangements are mutually agreed upon by Connect America and the end user prior to the completion of a telephone call. Payment options are set forth in Section 2.7.2 of this tariff. (N)

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SECTION 9(1)

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FOR THE PUBLIC SERVICE COMMISSION.

2. Connect America reserves the right to validate the credit worthiness of the end user through appropriate verification procedures. Where a requested billing method cannot be validated, the end user may be required to provide an acceptable alternative billing method or Connect America may refuse to complete the call, excluding calls placed to emergency telephone numbers or calls of such urgent nature.

Service furnished by Connect America shall not be used for any unlawful purpose.

2.7 Payment Arrangements

1. A charge for operator assistance and/or payment method, as defined herein, may be applied to an end user's invoice for services rendered.

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(T)  
(T)



SECTION 2 - RULES AND REGULATIONS2.7 Payment Arrangements (Cont.)

2. The following payment options are available to end users of Connect America's service:

- A. Collect Calls This option allows a call to be billed to the called number, provided that someone at the called station accepts responsibility for payment of charges. Collect calls may not be accepted at a pay telephone.
- B. Calling Card Calls This option enables an end user to charge a call to a valid telephone company calling card.
- C. Third Number Billing This option allows a call to be billed to a telephone number identified with a station other than the calling or called telephone number, provided that the third party number is not restricted from receiving such charges.
- D. Originating Number Billing This option allows the end user to bill a call to the calling telephone number. End user accepts responsibility for payment of charges. Originating Number Billing may not be accepted from pay telephones and other restricted telephone numbers. All direct dial calls are billed to the originating line. (N)  
(N)

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)2.7 Payment Arrangements (Cont'd.)

(N)

## 3. Miscellaneous

- A. Customer bills for telephone service are due upon receipt, unless otherwise specified by this tariff or by contract. A Customer is in default unless payment is made on or before thirty days past the due date.
- B. A late payment charge of one and one-half percent (1.5%) per monthly billing period may be applied to all past due amounts, including arrears and unpaid late payment charges.
- C. The Company reserves the right to assess a return-check charge of \$20.00 whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company for insufficient funds.
- D. Deposits of an amount equal to one month's estimated charges may be collected from Customers or potential Customers whose credit or payment history is unsatisfactory or unknown to the Company. Deposits will be collected and maintained in accordance with the rules of the Commission.
- E. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owned to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.
- PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE (N)

SEP 27 1995

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SECTION 2 - RULES AND REGULATIONS2.8 Miscellaneous1. Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission and any rules and regulations of the KPSC.

## 2. [Reserved for future use.]

(D)  
|  
|  
(D)3. Advance Payment

The Company does not require an advance payment.

4. Taxes

All state and local taxes are listed as separate line items and are not included in the quoted rates.

5. Billing Agent

The Company may use the services of a billing agent to bill the end user. The billing agent holds billing and collection agreements with various local exchange carriers which enable the billing agent to bill calls on behalf of the Company. Taxes referenced above in 2.8.4 are collected and remitted to the appropriate taxing authority on behalf of the Company by the billing agent. The Company's current billing agent is Zero Plus Dialing, Inc. (T)

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SECTION 3 - DESCRIPTION OF SERVICE3.1 General Description

1. Services offered consist of the furnishing, for the use of customers and end users, of facilities or services for the transmission of intrastate communications between subscriber sites and Kentucky locations. The services provided enable hospitals, hotels, motels, businesses, and other traffic aggregators to offer operator assisted services to patrons, employees, and guests. The Company also offers services directly to customers for their own use. (N)  
|  
(N) (D)  
(D)
2. Communications services are offered to subscribers on a full time monthly basis. The service enables guests, patrons, employees and other authorized users to place long distance calls from the customer's premise to other locations throughout Kentucky.

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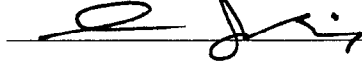
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(T)

SECTION 3 - DESCRIPTION OF SERVICE3.1 General Description (Cont.)

3. All communications over Connect America's facilities are intercepted by a Connect America operator, either automated or live, who obtains and validates the caller's billing preference prior to the completion of the call. All calls are billed in one minute increments. Call durations that are less than one minute in duration and call durations that include a fractional minute will be round up to the next highest minute for billing purposes. The per minute usage charge is determined according to the distance from the point of origination to the point of termination of the call, as calculated in accordance Bell Communications Research in their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

Formula:

$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

3.2 Timing of Calls

1. Charges to end users for services described in this tariff begin at the following times;

- A. for direct dial, calling card, third party (T) billed, originating number billed and operator station-to-station calls, when the receiving party answers the call;
- B. for collect calls, when the receiving party authorizes billing for the call;
- C. for person-to-person calls, when the requested receiving party answers the call.

2. Charges to end users for services described in this tariff end when either party hangs-up the call.

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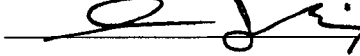
SEP 27 1995

PURSUANT TO 807 KAR 5.011,  
SECTION 9(1)BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: August 28, 1995

EFFECTIVE: September 27, 1995

ISSUED BY:

Anton J. Bily   
President  
Connect America Communications, Inc  
13333 Blanco Road, Suite 304  
San Antonio, Texas 78216(T)  
(T)

---

SECTION 3 - DESCRIPTION OF SERVICE

3.3 Minimum Call Completion Rate

A customer can expect a call completion rate of not less than 97% during peak use periods for all FGD services.

3.4 Special Promotional Offerings

From time to time, Connect America may offer its customers or end users special discounts or service modifications. A copy of any promotional offering will be filed with the Public Service Commission of Kentucky least thirty (30) days prior to the offering. Such filing shall contain a description of the promotional offering, the starting date, and the length of time it will be available.

3.5 Service Origination Points

Connect America provides services described in this tariff throughout Kentucky.

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PURSUANT TO 807 KAR 5.011,  
SECTION 9(1)

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EFFECTIVE:

By July 28, 1994  
PUBLIC SERVICE COMMISSION CLERK

ISSUED BY:

Anton J. Bily   
President  
Connect America Communications, Inc  
11115 Woodridge Bluff  
San Antonio, Texas 78249

---

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.6 Service Offerings**

(N)

**3.6.1 America One**

America One is a switched telecommunications service which allows Customers to make "1+" direct dialed long distance calls. Customers access the service via local exchange company-provided Feature Group D switched access circuits. For billing purposes, call timing is rounded up to the nearest full minute increment. A volume discount schedule applies.

**3.6.2 America II**

America II is a switched telecommunications service which allows Customers to make "1+" direct dialed long distance calls. Customers access the service via local exchange company-provided Feature Group D switched access circuits. For billing purposes, call timing is rounded up to the nearest full minute increment. A monthly service fee applies.

(N)

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SECTION 9 (1)

BY: *Jordan C. Neal*  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: August 28, 1995

EFFECTIVE: September 27, 1995

ISSUED BY:

Anton J. Bily  
President

*[Signature]*  
Connect America Communications, Inc  
13333 Blanco Road, Suite 304  
San Antonio, Texas 78216

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.6 Service Offerings**

(N)

**3.6.3 America III**

America III is a switched telecommunications service which allows Customers to make "1+" direct dialed long distance calls. Customers access the service via local exchange company-provided Feature Group D switched access circuits. For billing purposes, call timing is rounded up to the nearest six (6) second increment after an initial minimum call duration of thirty (30) seconds. A monthly service fee applies.

**3.6.4 America 800**

America 800 is an in-bound "toll-free" 800 service. Connect America's Customer is billed for each 800 call, rather than the call originator. Calls terminate to the Customer over local exchange Company provided switched access circuits. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of thirty (30) seconds. A monthly service fee and set-up fee apply.

(N)

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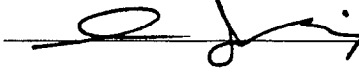
PURSUANT TO 807 KAR 5.011,  
SECTION 9(1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: August 28, 1995

EFFECTIVE: September 27, 1995

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President  
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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.6 Service Offerings**

(N)

**3.6.5 America Travel One**

America Travel One allows customers to use Connect America's service while away from their home or office. Customers must dial an access code, identification number and the destination telephone number. This service is available only to those Customers subscribing to the Company's America One direct dial product. For billing purposes, call timing is rounded up to the nearest full minute increment. A volume discount schedule applies. Customers may choose one of the rate options listed below. In the event that an operator is used to complete the travel card call (i.e. by dialing "00" after the access code or by default when the identification number or destination telephone number is not dialed by the Customer), an operator service charge applies in addition to all other applicable charges.

(N)

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BY: *James C. Neel*  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: August 28, 1995

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ISSUED BY:

Anton J. Bily  
President

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.6 Service Offerings****3.6.6 America Travel II**

America Travel II allows customers to use Connect America's service while away from their home or office. Customers must dial an access code, identification number and the destination telephone number. This service is available only to those Customers subscribing to the Company's America II direct dial product. For billing purposes, call timing is rounded up to the nearest full minute increment. Customers may choose one of the rate options listed below. In the event that an operator is used to complete the travel card call (i.e. by dialing "00" after the access code or by default when the identification number or destination telephone number is not dialed by the Customer), an operator service charge applies in addition to all other applicable charges.

(N)

(N)

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BY: Anton J. Bily  
FOR THE PUBLIC SERVICE COMMISSION

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ISSUED BY:

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President

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San Antonio, Texas 78216

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.6 Service Offerings**

(N)

**3.6.7 America Travel III**

America Travel III allows customers to use Connect America's service while away from their home or office. Customers must dial an access code, identification number and the destination telephone number. This service is available only to those Customers subscribing to the Company's America III direct dial product. For billing purposes, call timing is rounded up to the nearest six (6) second increment after an initial minimum period of one minute. Customers may choose one of the rate options listed below. In the event that an operator is used to complete the travel card call (i.e. by dialing "00" after the access code or by default when the identification number or destination telephone number is not dialed by the Customer), an operator service charge applies in addition to all other applicable charges.

**3.6.8 Directory Assistance**

Directory Assistance is available to the Company's customers. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

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Anton J. Bily   
President  
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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.6 Service Offerings**

(N)

**3.6.9 Prepaid calling card**

Connect America's Debit Card allows customers to pay a fixed dollar amount in advance for long distance calling using the Company's service. Customers must dial an access code from touch tone phones to use the service. Card accounts are decremented for each minute or fractional minute of use as set forth below. As calls are placed, charges for the call are deducted on a real-time basis until the full amount of the card is exhausted. Customers will be notified in advance of the exhaustion of the card. An expiration date, if applicable, is printed on the card. Calls are measured and accounts are decremented in full minute increments.

Debit card calls are limited to direct dial calls. Other calls types (including, but not limited to, calls to 700 or 900 numbers or directory assistance) may be blocked.

Debit Card service is available for use twenty-four hours a day, seven days a week. Taxes are included in the rate stated below.

A Debit Card account is established upon receipt of payment by the Company. The Company reserves the right to determine acceptable types of payment.

(N)

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Anton J. Bily  
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San Antonio, Texas 78216

---

**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)****3.6 Service Offerings, (Cont'd.)****3.6.10 Non-Subscriber Service Charge**

(M)

A service charge is applicable to Operator Station or Person-to-Person calls originated from residential lines which are presubscribed to an interexchange carrier other than Connect America or not presubscribed to an interexchange carrier. This charge is in addition to the initial period and additional period charges applicable to intrastate interLATA calls in Kentucky and is also in addition to any applicable service charges for operator handled calls.

The Nonsubscriber Service Charge does not apply to calling card calls, intraLATA calls, calls to Directory Assistance, or toll free or 900 telephone numbers, calls using telecommunications relay Service, customers with disabilities who are certificated, or calls originated from cellular phones.

This service charge applies where billing capabilities exist.

(M)

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DEC 17 1997

PURSUANT TO KRS 201.1,  
SECTION 9 (1)

BY: Stephen D. Bily  
SECRETARY OF THE COMMISSION

\* Certain material now found on this page was previously located on Sheet 22.1.

---

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EFFECTIVE: December 17, 1997

ISSUED BY: Anton J. Bily, President  
Connect America Communications, Inc  
13333 Blanco Road, Suite 304  
San Antonio, Texas 78216

KYO9702.TMS

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SECTION 3 - DESCRIPTION OF SERVICE, (CONTD.)**3.6 Service Offerings, (Cont'd.)****3.6.11 Public Telephone Surcharge**

(N)

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

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(N)

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PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)BY: Stephan O. Bly  
SECRETARY OF THE COMMISSION

ISSUED: December 16, 1997

EFFECTIVE: December 17, 1997

ISSUED BY: Anton J. Bily, President  
Connect America Communications, Inc  
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---

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

**3.6 Service Offerings, (Cont'd.)**

**3.6.12 Operator Service Transfer Fee**

(N)

An Operator Transfer Service Fee applies to all completed intrastate calls and to completed calls to Directory Assistance, when a Connect America Customer dials 0-, reaches a Local exchange Company operator and requests transfer to Connect America to complete a call and a Local Exchange Compny network.

An Operator Transfer Service Fee is applied in addition to any other applicable Service Charges or Surcharges.

The Operator Transfer Service Fee does not apply to calls to toll free or 900 telephone numbers.

(N)

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**PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)**

BY: Stephen D. Bell  
**SECRETARY OF THE COMMISSION**

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**ISSUED:** December 16, 1997

**EFFECTIVE:** December 17, 1997

**ISSUED BY:** Anton J. Bily, President  
Connect America Communications, Inc  
13333 Blanco Road, Suite 304  
San Antonio, Texas 78216

KYO9702.TMS

SECTION 4 - RATES4.1 General

(T)

This section sets forth the rates and charges applicable to the services described in this tariff.

1. The rates set forth in this section are applicable to all intrastate calls originating and terminating within Kentucky. Charges may be billed to a valid local telephone number or calling card. Definitions of the types of charges that appear on the following Rate Table are as follows:

2. Per Minute Charges

This charge represents the charges per minute billed to end users for the actual time of the call. Determination of commencement and termination of billed time is found in Section 3.2 of this tariff.

3. Service Charges

Otherwise known as operator assistance charges, these are fixed charges assessed on each call based upon the billing method selected by the end user.

4. [Reserved for future use.]

(D)

(D)

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OF KENTUCKY  
EFFECTIVE

SEP 27 1995

PURSUANT TO 807 KAR 5.011,  
SECTION 9(1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: August 28, 1995

EFFECTIVE: September 27, 1995

ISSUED BY:

Anton J. Bily  
President

Connect America Communications, Inc  
13333 Blanco Road, Suite 304  
San Antonio, Texas 78216

(T)

(T)



## SECTION 4 - RATES

## 4.2 Per Minute Charges

RATE MILEAGE	DAY		EVENING		NIGHT/WEEKEND	
	INITIAL PERIOD *	EACH ADD'L *	INITIAL PERIOD *	EACH ADD'L *	INITIAL PERIOD *	EACH ADD'L *
1-10	\$0.6900 (I)	\$0.6900 (I)	\$0.6900 (I)	\$0.6900 (I)	\$0.6900 (I)	\$0.6900 (I)
11-16	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)
17-22	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)
23-30	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)
31-55	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)
56-85	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)
86-124	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)
125-196	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)
197-292	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)
293-430	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)	0.6900 (I)

\* Rates are in dollars per minute

DAY: 8AM - 5PM \*\*, Monday through Friday

EVENING: 5PM - 11PM\*\*, Sunday through Friday

NIGHT/WEEKEND: 11PM - 8AM\*\*, Monday through Friday, All Day Sat.

12AM - 5PM\*\*, Sunday

11PM - 12AM\*\*, Sunday

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\*\* To, but not including.

Service Charges

MAY 06 2000

Customer Dialed Calling Card Call \$4.95 (I)

Operator Dialed Calling Card Station (O-) \$5.50 (I)

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)BY: Stephan O. Bell  
SECRETARY OF THE COMMISSION

Station-to-Station Call -

Automated  
CallsOperator  
Assisted

Collect

\$3.95 (I)

\$5.50 (I)

Billed to Third Number

\$3.95 (I)

\$6.50 (I)

Sent paid non-coin

\$3.95 (I)

\$6.50 (I)

Person-to-Person Call:

\$9.95 (I)

\$9.95 (I)

Operator Dialed Surcharge

\$0.00

4.3 Directory Assistance

Directory Assistance

\$ .85

ISSUED: April 6, 2000

EFFECTIVE: May 6, 2000

ISSUED BY: Anton J. Bily, President  
Connect America Communications, Inc  
13333 Blanco Road, Suite 304  
San Antonio, Texas 78216

KYO0001

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SECTION 4 - RATES

(M)

(M)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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DEC 17 1997

PURSUANT TO 807 KAR 5:011.  
SECTION 9(1)

BY: Stephan O. Bily  
SECRETARY OF THE COMMISSION

*\*Material previously found on this sheet is now located on Sheet 20.7 and Sheet 29.*

ISSUED: December 16, 1997

EFFECTIVE: December 17, 1997

ISSUED BY: Anton J. Bily, President  
Connect America Communications, Inc  
13333 Blanco Road, Suite 304  
San Antonio, Texas 78216

KYO9702.TMS

SECTION 4 - RATES, (CONT'D.)**4.4 America One**

	DAY	EVENING	NIGHT/WKND
Per Minute Rate:	\$0.2600	\$0.1600	\$0.1300

## Volume Discount Schedule:

Monthly Volume	Discount
\$20.00 - \$34.99	7.5%
\$35.00 - \$49.99	10.0%
\$50.00 +	15.0%

**4.5 America II**

Monthly Service Fee: \$3.00 per account

	DAY	EVENING	NIGHT/WKND
Per Minute Rate:	\$0.1200 (R)	\$0.1200	\$0.1200

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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MAR 21 1999

PURSUANT TO 307 KAR 5:011,  
SECTION 9 (1)BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

ISSUED: February 18, 1999

EFFECTIVE: March 21, 1999

ISSUED BY: Anton J. Bily, President  
Connect America Communications, Inc  
13333 Blanco Road, Suite 304  
San Antonio, Texas 78216

KYO9901

---

**SECTION 4 - RATES, (CONT'D.)****4.6 America III**

Monthly Service Fee: \$3.00 per account

	DAY	EVENING	NIGHT/WKND
Per Minute Rate:	\$0.1200 (R)	\$0.1200 (R)	\$0.1200 (R)

**4.7 America 800**

Monthly service fee: \$5.00 per 800 number

One-time set-up fee: \$15.00 per 800 number

	DAY	EVENING	NIGHT/WKND
Per Minute Rate:	\$0.1600	\$0.1350	\$0.1350

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OF KENTUCKY  
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MAR 21 1999

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)BY: Stephan D. Bue  
SECRETARY OF THE COMMISSION

ISSUED: February 18, 1999

EFFECTIVE: March 21, 1999

ISSUED BY: Anton J. Bily, President  
Connect America Communications, Inc  
13333 Blanco Road, Suite 304  
San Antonio, Texas 78216

KYO9901

SECTION 4 - RATES, (CONT'D.)**4.8 America Travel One****OPTION 1:**

	DAY	EVENING	NIGHT/WKND
Per Minute Rate:	\$0.3100	\$0.2200	\$0.1900

Per call charge: \$0.75

**OPTION 2:**

	DAY	EVENING	NIGHT/WKND
Per Minute Rate:	\$0.4350	\$0.3450	\$0.3150

Per call charge: \$0.00

**OPERATOR SERVICE CHARGE (if applicable):** \$0.70 per callPUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

SEP 27 1995

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SECTION 9(1)BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: August 28, 1995

EFFECTIVE: September 27, 1995

ISSUED BY:

Anton J. Bily  
PresidentConnect America Communications, Inc  
13333 Blanco Road, Suite 304  
San Antonio, Texas 78216

SECTION 4 - RATES, (CONT'D.)**4.9 America Travel II**

(N)

**OPTION 1:**

	DAY	EVENING	NIGHT/WKND
Per Minute Rate:	\$0.2500	\$0.1800	\$0.1500

Per call charge: \$0.60

**OPTION 2:**

	DAY	EVENING	NIGHT/WKND
Per Minute Rate:	\$0.3500	\$0.2800	\$0.2500

Per call charge: \$0.00

**OPERATOR SERVICE CHARGE (if applicable):** \$0.70 per call

(N)

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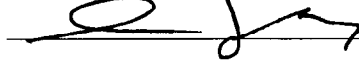
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SECTION 9(1)BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

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ISSUED BY:

Anton J. Bily   
President  
Connect America Communications, Inc  
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San Antonio, Texas 78216

SECTION 4 - RATES, (CONT'D.)**4.10 America Travel III****OPTION 1:**

	DAY	EVENING	NIGHT/WKND
Per Minute Rate:	\$0.2100	\$0.2100	\$0.2100

Per call charge: \$0.60

**OPTION 2:**

	DAY	EVENING	NIGHT/WKND
Per Minute Rate:	\$0.3100	\$0.3100	\$0.3100

Per call charge: \$0.00

**OPERATOR SERVICE CHARGE (if applicable):** \$0.70 per callPUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

SEP 27 1995

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)BY: Justin C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: August 28, 1995

EFFECTIVE: September 27, 1995

ISSUED BY:

Anton J. Bily  
PresidentConnect America Communications, Inc  
13333 Blanco Road, Suite 304  
San Antonio, Texas 78216

SECTION 4 - RATES, (CONT'D.)

**4.11 Prepaid calling card**

Per Minute Rate:	\$0.4200
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(N)

(N)

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OF KENTUCKY  
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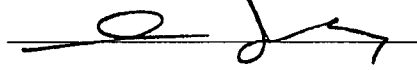
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SECTION 9 (1)

BY: Jonathan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

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SECTION 4 - RATES, (CONT'D.)

**4.12 Non-Subscriber Service Charge**

Rate Per Call:

Operator Station and Person-to-Person Calls: \$2.50 (I)

**4.13 Public Telephone Surcharge**

Rate Per Call: \$0.30

**4.14 Operator Transfer Service Fee**

Rate per Call: \$0.55

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

OCT 21 1999

PURSUANT TO 207 KAR 5.011,  
SECTION 9 (1)

BY: *Stephen D. Bily*

ISSUED: September 21, 1999

EFFECTIVE: October 21, 1999

ISSUED BY: Anton J. Bily, President  
Connect America Communications, Inc  
13333 Blanco Road, Suite 304  
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